work community independence

NON-PROFIT CASE STUDY

WCI is a non-profit organization that provides homes, employment, and community services to people with intellectual and developmental disabilities, autism, and acquired brain injury. WCI operates in several municipalities in Massachusetts and supports about 240 individuals in various programs.

AT A GLANCE

CHALLENGES

- Outdated hardware and software
- High maintenance and operational costs
- Lack of scalability and flexibility for remote work
- Inefficient and manual processes

BENEFITS

- Reduced IT costs by 40% and increased operational efficiency by 30%
- Improved scalability and flexibility of IT resources
- Improved productivity and collaboration among staff and users with Microsoft 365 and VoIP

"*We are delighted with the IT transformation that BMIT has delivered for us.*
They have been a great partner, providing customized and comprehensive IT solutions that meet our needs and goals. Their team is professional, responsive, and knowledgeable. We highly recommend BMIT to any non-profit organization looking for a reliable and trusted IT provider."

JOE D
CEO of WCI

OBJECTIVES

WCI needed new systems to maximize the performance of the limited budget when it came to IT

SOLUTIONS

WCI partnered with BMIT, a leading managed services provider, to transform its IT environment and achieve its goals. BMIT offered WCI a comprehensive and customized solution that included:

- Migration of WCI's servers, applications to the cloud
- Provision of managed services such as monitoring, patching, backup, and disaster recovery
- Implementation of Microsoft 365 suite for email, collaboration, and productivity tools
- Deployment of VoIP phone system for cost-effective and unified communication
- Training and support for WCI's staff and users on how to use the new IT systems and tools

BENEFITS

Benefits One
Enhances security and performance of IT systems and data by migrating them to the cloud.

Benefits Two
Reduces IT costs by 40% and increases operational efficiency by 30% by outsourcing the maintenance and management of IT infrastructure

Benefits Three
Improved scalability and flexibility of IT resources

Benefits Four
Improved productivity and collaboration among staff and users with Microsoft 365 and VoIP