



Celebrating 20 Years!



- BUSINESS TECHNOLOGY CASE STUDY -

THE CLIENT

- INDUSTRY:** Veterinary
- REVENUE:** \$50.2 million
- TEAM SIZE:** 325 team members
- LOCATIONS:** 43 Location in 15 states

THE SITUATION

- Their clinics were experiencing lots of downtime due to outdated IT infrastructure (Servers, workstations, phones, printers, and Firewalls), causing thousands of dollars in lost revenue.
- Their current IT provider often takes 4+ hours to respond in an emergency
- Backups hadn't been working for 4 months, and no one knew as there was no regular testing happening to ensure backups worked.
- There had been 3 separate Ransomware & Hacking incidents over the last 12 months.

THE CLIENTS WORDS

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We started working with Nick and the team at BMIT after a recommendation from a business partner and couldn't be any happier!

Our I.T. systems have never been as reliable as they are now and their friendly engineers are always available whenever we need help.

I highly recommend them!

Jennifer Mickelson
Operations Director



HOW DID WE HELP?

The poor hard working teams at their clinics had been battling with inadequate I.T. systems and support for years, so they had completely lost faith in Computers and Technology.

Over a 6 month period, we helped them overhaul their systems to be secure, reliable, and FAST. Most importantly, we helped them rebuild their faith in using Technology.

- We migrated them into Microsoft's amazing Cloud Platform, leveraging the best of Azure and Microsoft 365
- We set their team up to be able to work securely from anywhere in the world, freeing them up from having to work only in their office.
- We helped them sleep better at night by implementing an Enterprise Data Backup Solution and a Regular Testing Process.
- We hooked them up with our friendly Helpdesk team, who answered all their calls and questions quickly.
- We implemented a new PIMS and became the point of contact for all integrations to free up the hospital's managers.



CALL US AT (800) 899-3195 TO FIND OUT HOW WE CAN HELP YOU!



My team and I would LOVE to help you with your I.T. Give me a call at (617) 206-4295 and let's have a quick 10-minute non-salesy chat!

Nicholas Salem
CEO | BMIT
e: nick@bmitmsp.com
w: bostonmit.com

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